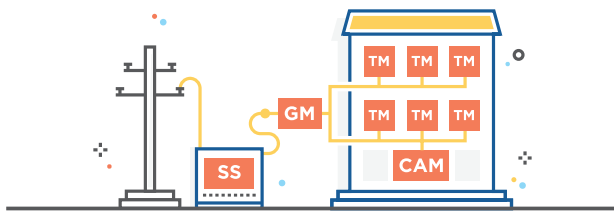


Embedded networks

What is an embedded network?

Embedded networks are a recent creation and are subject to the control of the Australian Energy Regulator. The effect of the embedded network is to allow the residents and owners of this development, the ability to aggregate the buying power of the many. This delivers real discounts on electricity prices.



SS: Sub-Station **GM:** Gate Meter
CAM: Common Area Meter **TM:** Tenancy Meter

Why have an embedded network?

- › Lowered electricity rates
- › No lock in contracts
- › Knowledgeable customer service
- › Your electricity accounts are managed by Energy Trade and NOT the retailer

How will charges be calculated?

Charges will be allocated on the same basis as all other electrical bills. That is they will reflect the amount of electricity used by you as measured at the meter. All meters are owned by Energy Trade as part of the embedded network. This is much the same as most meters in other residences being owned by the network provider. The invoice will also include a component for network charges.

Can the price I'm charged change?

Yes it can, but it is unlikely to change every 12-24 months as the tender will endeavour to lock in supply costs for an extended period. It may be that the network charges will increase or decrease by operation of a government levy or legislation. If that occurs the same percentage will be applied to your share of the costs.

What if I don't want to part of an embedded network?

Any member of the strata plan can opt out of the embedded network and enter its own relationship with a retail provider. However, that would mean replacing the meter. This could be at your cost. You would still be subject to the Energy Trade network charges. These charges would remain at the same percentage as applicable to similar lots that remained with the embedded network. This has never happened at an embedded network installed by Energy Trade, however the right to do so remains.

Who is Energy Trade?

Energy Trade is an Australian owned and operated company that specialises in energy management. They also specialise in delivering cost-effective energy solutions for all market types.

Energy Trade purchases electricity at bulk through large market to supply at the gate of the embedded network. This enables the embedded network company to sell at a much discounted rate to you, therefore delivering you a much cheaper rate than can be achieved through a retailer.

I am renting out my apartment - how does this situation work for the tenant?

Please ensure the incoming tenant or the manager of the apartment knows that the apartment is on an embedded network and they will need to provide Energy Trade with their billing details. Energy Trade will require information regarding the transferred billing details of the new incoming tenant or owner, with this information provided from our website www.energytrade.com.au If you are currently occupying the apartment and wish to move, please contact us on 1300 001 255 to inform us of your intent. The final bill will be issued from the date of your last occupancy.

What is my energy tariff?

Your embedded network tariffs can be found on the second page of your bill, or provided on request.

Account Enquiries

billing@energytrade.com.au
www.energytrade.com.au

Faults & Emergencies (24hrs)

Please contact your local network distributor

Office Hours

Mon - Fri 9:00am - 6:00pm (AEST)
1300 001 255

Moving

Complete the move-out form at
www.energytrade.com.au/move-out